

iButton Events

COVID POLICY

As we are all aware COVID is a moving beast and circumstances change frequently. We are constantly monitoring the situation and abide by Queensland Health directions at the time of the tour. Safety of our passengers is paramount.

Requirements

Vaccination

It is company policy that all guests on our tour are up to date with vaccinations for COVID-19 as per Queensland Health advice.

RAT Test

It is a requirement that all guests complete a RAT test before departing their home and before commencing the tour. This will ensure the group's exposure is limited. All staff of our company and our host will also complete a RAT test before the commencement of any tour.

We also suggest limiting your exposure in the week prior to the commencement of the tour. This will aid in staying negative to COVID-19 and not having to cancel your participation on the tour.

Whilst on tour it is a requirement to be tested for COVID-19 if you have any symptoms, no matter how mild.

Safety

iButton Events' first priority of any tour is the safety of our passengers and the communities which we are travelling through. There are a number of protocols we follow to ensure the risk of exposure is kept to a minimum.

Many components of our tour are exclusive and as such, our bookings are segregated from the public which limits exposure to people outside our group.

By nature our tours are designed to enjoy the natural elements of Western Queensland and therefore many sections of our tour are outside. This aids in limiting exposure and being able to social distance.

The buses which we use for our tour have a strict daily cleaning regime.

We will have all COVID safe equipment, including masks and hand sanitizer, available for members of our tour.

Our safety protocols, along with our company requirements for guests, will aid in providing safety to guests on our tour.

Refunds

Please refer to our Terms and Conditions for our Refund Policy details.

Travel Insurance

There are travel insurance policies that cover COVID-19. There are policy inclusions for both cancellation charges and costs associated with testing positive whilst on tour. We note there are restrictions on insurance policies and we suggest discussing these restrictions with a travel agent. We are happy to refer you to our travel agent who can assist with all your travel insurance needs.