

# iButton Events

## TERMS & CONDITIONS

### Payment Terms

- Upon booking a deposit of \$200 per person must be paid to secure booking.
- The remaining payment must be paid 60 days prior to scheduled departure. If we do not receive this payment in full and on time we reserve the right to treat your booking as cancelled by you in which case the booking will be cancelled and the deposit will not be refunded.

### Standard Cancellation Policy

- All bookings cancelled inside 30 days prior to travel are non-refundable.
- Fully paid bookings cancelled 30 days or more prior to travel - You will be refunded 50% of your booking.
- Deposited bookings cancelled 60 days or more days prior to travel - You will be charged \$200 cancellation fee.
- If the tour is unable to continue due to government restrictions, iButton Events holds the right to cancel the tour. All monies received will be refunded excluding a \$100 administration charge.
- Bookings are fully transferable to other persons 14 days or more prior to travel.
- All cancellations must be in writing and should be sent to [prue@ibutton.com.au](mailto:prue@ibutton.com.au)

### Inclusions and Exclusions

Prices DO Include: All inclusions as specified in writing on the relevant web page.

Prices DO NOT Include: Flights, any costs incurred en route to and from the Brisbane Airport, telephone calls, items of a personal nature, and personal services not specified as being included in costs on the relevant web page.

### Cancellation due to lack of demand

If we are obliged to cancel a particular Tour due to insufficient numbers, we will offer a full refund.

### Changes to the event / package

iButton Events holds the right to make changes to the package due to changes in circumstances. If this happens, it will be communicated to you via email.

### Travel Insurance

Please note no travel insurance is included and we recommend seeking your own travel insurance.

### COVID

To ensure the safety of fellow passengers and the region in which you are travelling, it is company policy that passengers are up to date with COVID-19 vaccinations, and abide by Queensland Health directions. Please refer to our COVID Policy for further details.